The Burlington Magazine Subscription Terms and Conditions

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I. Agency Subscription Rates

Listed below are the agency subscription rates for 2016/17 (with affect from 1st October 2016). Please note that agency rates have been pre-set at less 10% (highlighted in yellow). **NB:** VAT will be applied where applicable.

DOMESTIC RATES	AGENCY RATES
DIGITAL ONLY (Multi-user)* UK: £550.00 USA/CAN: \$924.00 EU COUNTRIES (NON UK)/ROW: £568.00/€682.00	UK: £495.00 USA/CAN: \$832.00 EU COUNTRIES (NON UK)/ROW: £512.00/€614.00
PRINT ONLY (inc. postage and packaging) UK: £275.00 USA/CAN: \$712.00 EU COUNTRIES (NON UK)/ROW: £302.00/€374.00	UK: £248.00 USA/CAN: \$641.00 EU COUNTRIES (NON UK)/ROW: £272.00/€337.00
PRINT AND DIGITAL (Multi-user)* (inc. postage and packaging) UK: £825.00 USA/CAN: \$1,386.00 EU COUNTRIES (NON UK)/ROW: £825.00/€1,023.00	UK: £743.00 USA/CAN: \$1,248.00 EU COUNTRIES (NON UK)/ROW: £767.50/€921.00

^{*} Standard online access allows for digital access to current year and 5 years worth of back issues

PREMIUM (FULL ACCESS) DIGITAL ONLY (Multi-user)** UK: £655.00 USA/CAN: \$1,097.00 EU COUNTRIES (NON UK)/ROW: £675.00/€810.00	UK: £588.00 USA/CAN: \$987.00 EU COUNTRIES (NON UK)/ROW: £608.00/€729.00
PREMIUM (FULL ACCESS) PRINT AND DIGITAL (Multi-user)** (inc. postage and packaging) UK: £930.00 USA/CAN: \$1,560.00 EU COUNTRIES (NON UK)/ROW: £959.00/€1,150.00	UK: £835.00 USA/CAN: \$1,404.00 EU COUNTRIES (NON UK)/ROW: £863.00/€1,036.00

^{**} Premium access allows full digital access to the entire magazine archive, dating back to the first issue in 1903

DIGITAL MULTI-USER ACCESS: PLEASE ASK OUR MUTUAL CLIENTS WHO WISH TO SUBSCRIBE TO PROVIDE A FULL IP ADDRESS RANGE AND CONTACT NAME, NUMBER & EMAIL ADDRESS.

2. Subscriptions

How to Subscribe: To subscribe to *The Burlington Magazine* or renew your current subscription, select the appropriate price from the table above. Price is based on customer location or end-user. We will send you any issues already published for the current year (if renewed within 3 months of renewal date – please see note about late renewal later in this section).

By agreeing to purchase a subscription you are agreeing to the terms and conditions of this Agreement. If you do not agree with the terms and conditions of this Agreement (or are not authorised to do so on behalf of your business or work) you should not take out a subscription. If you have any queries regarding the terms and conditions of this Agreement or any other element of the subscription process then please contact us (see section 4 for contact details). We recommend that you print a copy of this Agreement for your records.

Placing your order: By submitting your payment and other subscription details, you are making an offer to us to buy a subscription. A contract is formed when we have accepted your offer, at which point we will provide the subscription to you. *The Burlington Magazine* reserves the right to reject any offer at its discretion, for any or no reason, and we will refund you the subscription fees paid.

Pricing and Payment: The subscription fees may vary from time to time and by country or by state, district or region. You agree to pay the fees at the rates and frequencies notified to you at the time you take out your subscription. The Burlington Magazine will charge you in British Pounds Sterling, United States Dollars, Euros, or such other currency stated during the sign-up process depending on the service and your country of residence. You may also have to pay any applicable local taxes. Eligibility for any discounts is ascertained at the time you subscribe and cannot be changed during the term of your subscription. We will always tell you in advance of any increase in the price of your subscription and offer you an opportunity to cancel it if you do not wish to pay the new price.

When you subscribe you must provide us with complete and accurate payment information. Where applicable, you may pay by credit card, direct debit, cheque or bank transfer, or by other methods that we may make available. By submitting payment details you promise that you are entitled to purchase a subscription using those payment details. If we do not receive payment authorization or any authorization is subsequently cancelled, we may immediately terminate or suspend your subscription and may in suspicious circumstances contact the issuing bank/payment provider and/or law enforcement authorities/other appropriate third parties. If you are entitled to a refund under this Agreement we will credit that refund to the card, bank account or other payment method you used to submit payment, unless it has expired in which case we will contact you. In no event shall *The Burlington Magazine* be responsible for lost orders or payments. In the case of unauthorised payments *The Burlington Magazine* reserves the right to suspend or terminate your subscription. *The Burlington Magazine* reserves the right to cooperate with the relevant authorities in the event that *The Burlington Magazine*, at its sole discretion, suspects that any payment is fraudulent or otherwise unlawful.

Please be aware that digital subscriptions might be subject to your country's tax rates which will be added to the above prices. Customers must provide a tax registration number or evidence of entitlement to exemption; customers who are not registered or exempt will be charged tax.

Amending Subscriptions: You can change the subscription package by contacting the Subscriptions Manager (see contact information below).

Pricing errors: If we incorrectly state a price to you whether online or otherwise, we are not obliged to provide you with a subscription at that price, even if we have mistakenly accepted your offer to buy a subscription at that price, and reserve the right to subsequently notify you of any pricing error. If we do this, you may cancel the subscription without any obligation to us and we will refund you any money you have paid us in full or you may pay the correct price. If you refuse to exercise either of these choices then we may cancel your subscription and will refund you any money you have paid us in full. We will always act in good faith in determining whether a genuine pricing error has occurred.

Late renewal: If the subscription is renewed late and more than 3 back issues are required to be sent, there will be an additional £4.00 delivery charge per copy sent. Please enquire at the time of renewal for cost of delivery.

Claims: All claims must be made within 6 months of the publication date. Please note that the publication date falls on first of each month for each issue (i.e. the publication date for the June 2015 issue will be 1st June 2015). If claims are made after the 6-month remit period, the magazine/s in question will have to be purchased as single back issues. Please send all claims to the contact below (section 4).

Back Issues: Recently published issues are available to purchase from *The Burlington Magazine*. Please contact the Office Administrator for your quote at burlington@burlington.org.uk

3. Cancellation or suspension of subscriptions

Subscription cancellation: You have the right to cancel your subscription at any point during the subscription period. If you exercise your right to cancel the subscription, then we will reimburse the amount remaining on the subscription, i.e. for a print-only subscription this is equal to the number of unsent issues remaining on the subscription. Please send all cancellations to the contact below (section 4).

Digital access: If you cancel your subscription and have digital access as part of the subscription, it will no longer be available to you once the cancellation has been processed.

Cancellations by us: The Burlington Magazine reserves the right to suspend or terminate your subscription if you breach this Agreement, with or without notice and without further obligation to you. In this instance, we will provide you with a refund for the amount remaining on your subscription.

4. Contact Information

Subscriptions Contact:

Hannah Daldry, Circulations and Marketing Manager, *The Burlington Magazine*, 14-16 Duke's Road, London WC1H 9SZ Email: subs@burlington.org.uk Tel: +44 (0)20 7388 1228 Fax: +44 (0)20 7388 1229 URL: www.burlington.org.uk

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